



Little Hill Primary School

Headteacher: Mrs V Pankhania

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Part of the OWLS Academy Trust

30th August 2023

Dear Parent/Carer

My name is **Mrs Faye Jarrams** and I have a brand-new role as **Family Support Worker** here at Little Hill.



Over the next few weeks, I am looking forward to getting to know you and your children. I am a parent of two children aged six and fifteen years and I know that parenting can be challenging. I also know, that at times, life can be tough. However, I don't want anyone to feel that they have to manage things all on their own. So, if you have any worries or concerns about your child's behaviour, education or wellbeing or if you are currently experiencing life challenges, come and talk to me and I can help you and your child get the support you need.

My role:

I am a listening ear and someone to talk to.

I will respond to your individual needs.

I can support, advise, signpost and refer you to other services with your consent.

I am friendly, respectful, non-judgemental and my support is confidential.

I can offer you/your child:

General parenting advice

Support for emotional well-being when you are experiencing anxiety, bereavement, parental separation, family conflict or friendship issues.

Support with school attendance

Assistance with financial or housing worries

Help with child development concerns

Support to arrange meetings and accompanying you

Help with form filling and applications

Times you might see me:

At the school gate every day.

I may be introduced in meetings or when you are talking to a teacher.

Parents' evening.

Review meeting's

Contacting me:

I am available in school Monday – Friday from 8:00 am

You can pop into the school and ask for me at reception

We can talk over the phone (call reception)

You can contact me via the school office to make an appointment to see me.

I can be contacted by email at fjarrams@littlehill.leics.sch.uk

I look forward to supporting you and your children in whatever way I can.

Kind regards,

Mrs Faye Jarrams

Family Support Worker



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